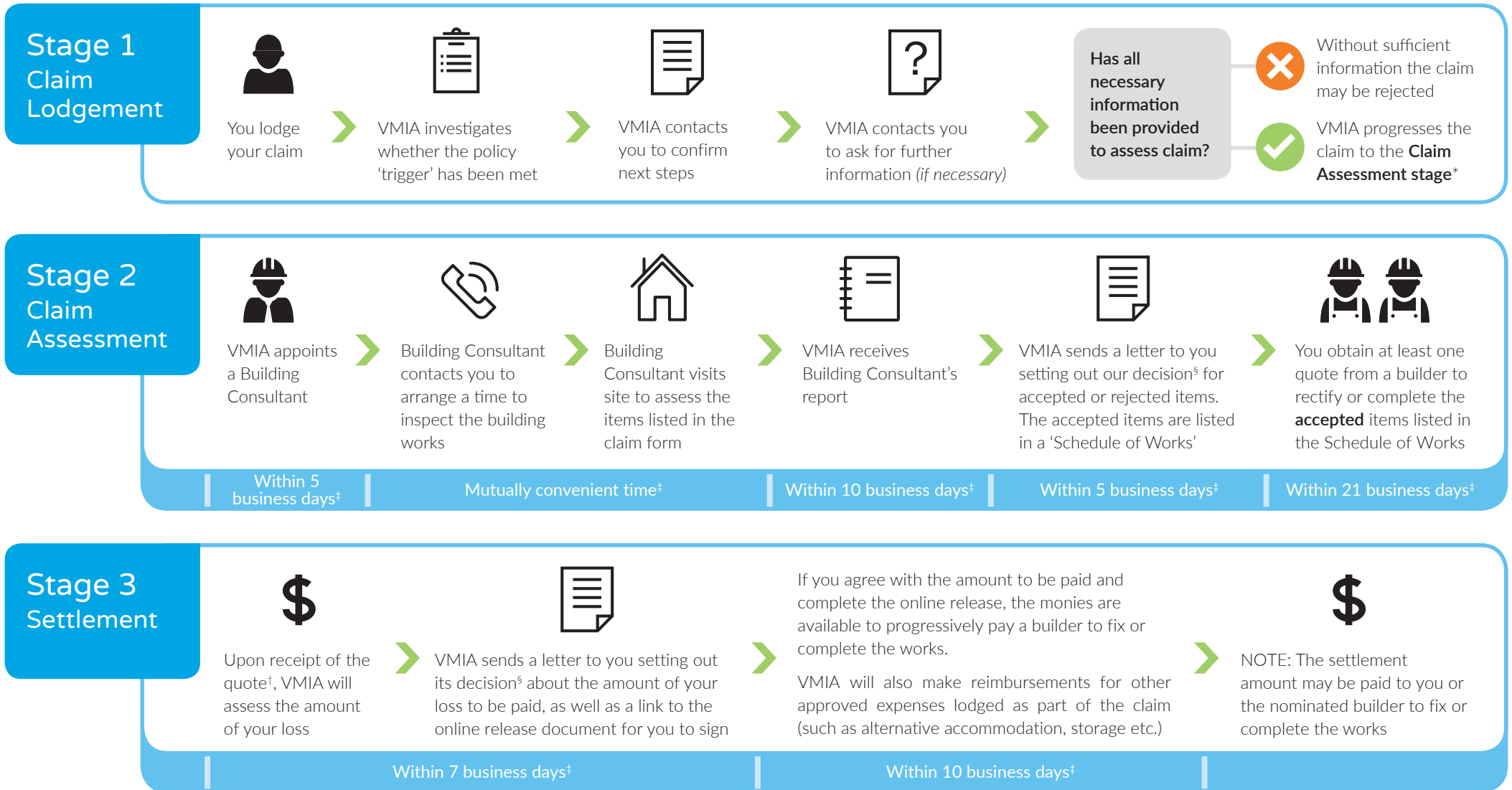


Domestic Building Insurance Claim Timeline



* Claims for losses will be assessed by the VMIA.

† Quote must align with the Schedule of Works and itemise the defects and non-completion components.

‡ VMIA aims to assess and resolve your claim as quickly as possible. If your claim is complex or we need to obtain specialist technical advice, these steps may take longer than shown here.

§ If you disagree with this decision you have 28 days to make application to VCAT to seek a review of the decision.